

EMPTY Containers | Return Requirements

Customer Segment(s):

1. Retail Partner Return Locations.
2. Empty Bottle Dealer Return Locations.
3. Commercial Haulers.

The following are the return requirements for Retail Partners, Empty Bottle Dealers, and Private Bottle Resellers. All empty cartons returned to TBS must be full, with bottles segregated according to the sorting requirements outlined in the following sections included in this document:

a) Ontario Deposit Return (“ODR”) Program: LCBO / Winery Containers > 100 ml **(New!)**

b) TBS Beer Container Recovery System

Return Guidelines (a) & (b):

Glass Case Returns:

- ➡ The original packaging or generic 12 or 24 pack knockdown cartons are to be utilized for return of glass containers.

Damaged Cases

- ➡ Damaged cartons that are torn, soaked, or are in very poor condition are **not** to be used for the return of empties. Generic 12 or 24 pack cartons are to be used in place of damaged cartons.

Loose Bottles in Trays

- ➡ Trays are not to be utilized for the return of loose bottles. Loose bottles are to be placed in the 24 pack generic knockdown cartons.
- ➡ Trays may be utilized when generic knockdowns are not available, but partition must be used to stabilize the bottles in the trays.
- ➡ Trays are not to be placed on pallet corners.

Bottle Caps & Corks

- ➡ All bottle caps on Industry Beer Containers are to be removed.
- ➡ Caps and corks on Wine/Spirit/Cooler containers do not need to be removed.

Upside Down Bottles

- ➡ All cases are to be inspected to ensure that all bottles are in an upright position prior to being placed on a pallet for return to TBS.

Missing Bottles

- ➔ All cases are to be inspected to ensure that the correct number of empties are in the case being returned.

Plastic Bags & Shrink Wrap

- ➔ Plastic bags and/or shrink-wrap are to be removed from all cases prior to being placed on the pallet.
- ➔ Plastic bags and/or shrink wrap may be returned to TBS in clear plastic bags for recycling.

Broken & Ditch Bottles

- ➔ All cases are to be inspected to ensure that there are no broken bottles contained in the case being returned. Broken bottles are to be removed from the case and replaced with good returnable bottles.
- ➔ Ditch bottles may be returned, but may not be commingled with good bottles.

Garbage

- ➔ All garbage must be removed from empty returns.

(a) Ontario Deposit Return (“ODR”) Containers (New!)

- ➔ Effective February 5, 2007, all LCBO and Winery containers purchased in the Province of Ontario > 100 ml will carry a deposit and must be accepted for return and the appropriate deposit refunded to the customer.
- ➔ All beer containers previously accepted for deposit refund (See Appendix A-1 TBS Beer Container Recovery System – Container Listing) must be handled as per the instructions in the section below entitled TBS Beer Container Recovery System.
- ➔ ODR Containers must be sorted separately from all beer containers previously accepted for deposit refund through the TBS Beer Container Recovery System. Containers not properly separated will not be accepted by TBS.
- ➔ Containers not sorted by Deposit Category will not be accepted for Return by TBS.
- ➔ The table below shows the various ODR container package categorizes that must be sorted:

Container Type	Deposit Value	Return Container Type
LCBO Glass	10¢	Return using Original Purchase cases or TBS KD Cartons 24 pack only
LCBO Glass	20¢	Return using Original Purchase cases or TBS KD Cartons 12 bottles or 2 x 6 bottles
Bag in Box/ Tetra	10¢	Return using clear plastic bags 24 quantities
Bag in Box/ Tetra	20¢	Return using clear plastic bags by the dozen
Plastic Bottles	10¢	Return using clear plastic bags 24 quantities
Plastic Bottles	20¢	Return using clear plastic bags by the dozen
Can (TBS/LCBO)	10¢	Return using clear plastic bags 24 quantities
Can (TBS/LCBO)	20¢	Return using clear plastic bags by the dozen

Deposit Value	10¢	20¢	Return Requirements
Size	101ml – 630ml	> 630ml	
Clear Glass	X	x	Return using Original Purchase cases or TBS KD Cartons
Other Glass	X	x	Return using Original Purchase cases or TBS KD Cartons
Tetra Pak/Bag-in-Box	X	x	Return using clear plastic bags
Plastic Bottles (PET)	X	x	Return using clear plastic bags

- ➔ When returning the above items, they must be segregated by Deposit Category (package type) and Deposit Value. This will allow our drivers to get an accurate count and provide you with the proper credit.
- ➔ ODR Program Aluminum/Steel Containers may be mixed with cans returned through the TBS Beer Container Recovery System. Cans must be sorted by Deposit Value as follows:
 - 101ml – 1L \$0.10
 - > 1L \$0.20
- ➔ All Items returned in clear plastic bags must be tagged with the deposit value and quantity clearly identified. Where justified, empty can container (PECC) may be used with a “Check-off Sheet” to denote the number of units in the container (See PECC Check Off Sheet).
- ➔ Glass Containers must be sorted by clear/other and must be cased as follows:
 - 101ml-630ml 24 Bottles per case.
 - > 630 ml 12 Bottles per case or 2x6 Bottles per case.
- ➔ Tetra-Pak/Bag-in Box may be commingled in the Glass Containers must be sorted by clear/other and must be cased as follows:
 - 101ml-630ml 24 Bottles pecase.
 - > 630 ml 12 Bottles per case or 2x6 Bottles per case.
- ➔ ODR Program Containers must be palletized separately from containers refunded through the TBS Beer Recovery System. Cases must be palletized in full rows by Deposit Value. The Top row may be mixed provided an accurate count may be completed.
 - 101ml-630ml 12 cases per row.
 - > 630 ml 9 cases per row.
- ➔ ODR containers may be placed on the top row of an Industry pallet provided that the driver can obtain an accurate count of the containers. Pallets of Empties must be tied at rows 4 and 7 and shrink wrapped for return to TBS.

(b) TBS Beer Container Recovery System

Industry Standard Bottles

12 Pack Mixed with 6 Packs

- ➡ 12 pack brewery cartons are **not** to be placed in trays, nor are they to be placed in trays with 6 packs, nor are they to be placed in a 24 pack brewery carton with 12 loose bottles.

6 Pack Cartons

- ➡ All 6 packs (in brewery cases) are to be placed in trays. Do **not** mix 6 pack cases and loose bottles or place 6 pack cartons in a 24-pack brewery carton. (See Loose Bottles above.)

Non-Brewer Cartons

- ➡ Only beer cartons and/or industry generic TBS knock down cartons are to be used for the return of industry empties designated through the *TBS Beer Container Recovery System*.
- ➡ Beer cartons may be used for the Return of containers designated in the *Non-TBS Container Recovery System*.

Non-refillable Containers (NRC)

- ➡ NRC glass containers must be sorted, cased and returned to your Distribution Centre by **clear and other**. (See TBS Container List).

Refillable Containers

- ➡ Refillable containers in private mould bottles (PMB) must still be sorted by brand and not mixed with non-refillable containers (See TBS Container List).
- ➡ Refillable industry standard brown 341ml bottles must be sorted/cased and kept separate from non-refillable and refillable PMB.
- ➡ Both non-refillable and refillable private mould bottles must be cased and ready for return at the time of pick-up. These cases must be returned on top of other industry bottle returns when full pallets of NRC are not able to be accumulated or as directed by your Distribution Centre.
- ➡ Plastic bottles are to be returned in clear plastic bags or in full cases. Please ensure an accurate count is identified on each bag.
- ➡ All returns to the DC will be identified by location of pick-up and compliance audits will be completed on these returns.
- ➡ Attached is an updated listing on all beer containers accepted for deposit refund at All TBS locations by Brewer and Brand.

Should there be any questions, please contact the Call Centre at 1-888-948-2337.