POLICIES & PROCEDURES



Brewer Promotions

BREWER PROMOTIONS

The Beer Store is committed to maintaining a high standard of conduct while serving the needs of the Brewers and our partners. For this reason we have a policy covering the eligibility and responsibilities of employees during promotional campaigns.

Employees of The Beer Store and/or their immediate families are not eligible to participate in any Brewer promotions where a promotional item is not available in all cases produced during the promotional period and/or prizes are limited to a certain number of winners.

Employees who purchase promotional cases for personal use and who find a "prize" in the package under the above limited type promotion, must return the promotional item to their Manager for disposition.

Employees of The Beer Store are eligible to receive promotional items when such items are contained in every case.

- Under no circumstances are employees to remove promotional items from cases.
- Promotional cases are not to be repaired by employees.
- All promotional cases deemed 'damaged' and not fit for sale must be returned to the Brewer with the promotional item intact without delay.
- ➤ Every customer is entitled to a promotional item in his or her purchased case. Stores subject of complaint in regard to promotional items missing from cases, will be subject to immediate investigation.